"Express Mail" mailing label number EV327175635US

Date of Deposit October 29, 2003

Our Case No. 8285/641 SBC Ref. T00393-D3

## IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Application of:	)
Douglas F. Reynolds	) Examiner of parent: Roland G. Foster ) Group Art Unit of Parent: 2645 )
Serial No. to be assigned	
Serial No. of Parent: 10/202,495	
Filing Date of Parent: July 24, 2002	) )
For VOICE OVER IP METHOD FOR DEVELOPING INTERACTIVE VOICE RESPONSE SYSTEM	<b>)</b>

## PRELIMINARY AMENDMENT

Commissioner for Patents Box 1450 Arlington, VA 22313-1450

Dear Sir:

Prior to calculation of the filing fee, please amend the application as indicated below:

Amendments to the Claims are reflected in the listing of claims which begins on page 2 of this paper.

Remarks begin on page 4 of this paper.